

WATER QUALITY CONCERNS – Who to call:

- **Discharge of pollutants** (petroleum products, chemicals, soaps, sediment, etc.) directly or indirectly from a specific source into public waters—call the DEQ complaint hotline at 1-888-997-7888 or visit <http://www.deq.state.or.us/complaints/rep.htm>. Be as specific as possible, especially when it comes to identifying the source.
- If there is a **spill of petroleum products or chemicals**, call DEQ and OERS (Oregon Emergency Response System) immediately 541-776-6010 ext 0 and 1-800-452-0311 respectively). Again the more specific information you have, the better.
- If you observe a **fish kill**, call ODF&W at 826-8774; after normal business hours, contact OERS at 1-800-452-0311.
- For **failing septic systems or improper disposal of household sewage** (including laundry waste water) in Jackson and Josephine Counties, contact the DEQ complaint hotline at 1-888-997-7888 or visit <http://www.deq.state.or.us/complaints/rep.htm>.
- **Solid Waste (garbage)** placed in public waters—Jackson County Planning Department for unincorporated areas or the appropriate city hall for problems inside city limits.
- **Removal of fill** of more than 50 cubic yards of material from within the banks of a stream is regulated by the Oregon Division of State Lands; contact Bob Lobdell, Resource Coordinator - Enforcement at (503) 986-5282 or Gloria Kiryuta, Resource Coordinator - Permitting at (503) 986-5234
- For problems caused by **construction or fill and removal activities in the floodplain**, contact the appropriate county or city planning department; Jackson County: 541-774-6900; Josephine County: 541-474-5421.
- If the source of the water pollution is an **aggregate removal operation (gravel pit)**, contact Department of Geology and Mineral Industries (DOGAMI) at 541-967-2039.
- If the source of the water pollution is an **agricultural operation**, contact Elizabeth Pietrzak of the Oregon Department of Agriculture at 541-414-8797.
- If the problem is a **large farm animal on a public right-of-way or in a stream OR an improperly disposed of animal**, you can call your local police department.
- Oregon Department of Forestry regulates **commercial timber harvesting and other operations associated with growing and harvesting forests** (reforestation, forest application of chemicals, forest road construction and maintenance, and slash disposal). For Jackson County, call 541-664-3328. For Josephine County, call 541-474-3158.
- If you do not know who to call, you can contact Greg Stabach or Ben Moore at the Rogue Valley Council of Governments: 541-664-6674.